

Way2Go Card[®]

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Client: ▾ **Program:** ▾

Occasionally our fraud prevention team may call you to verify if a specific transaction or transactions were authorized by you.

If we do call you, we will NEVER ask for your social security number or secret PIN number.

If you are ever unsure a call you receive about your Card or account is legitimate, hang up immediately and call us back using the toll-free telephone number found on the back of your Card or the information included with your Card.

For all questions related to the Way2Go MasterCard, customers should call the Customer Service toll free number at 833-915-4041. Customer Service is available 24 hours a day, 7 days a week and handles calls related to:

- Reporting lost or stolen cards
- Balance inquiries
- PIN changes
- Transaction history requests
- Registering a complaint about a card issue
- Questions about card usage
- Questions about international card usage

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